![PCS - Palitto Consulting Services logo]

PCS Universal Dialer
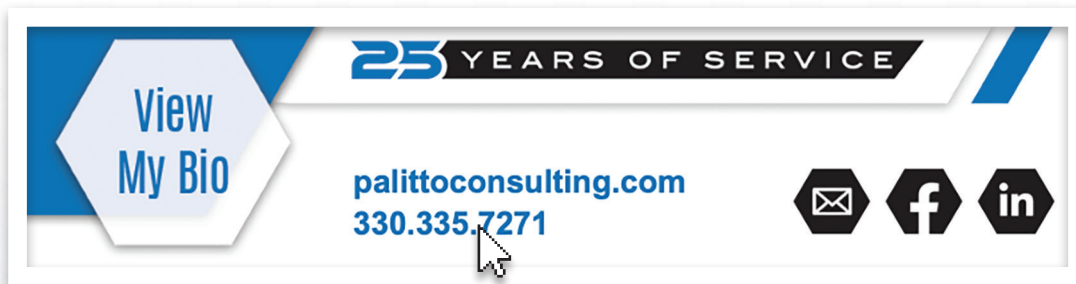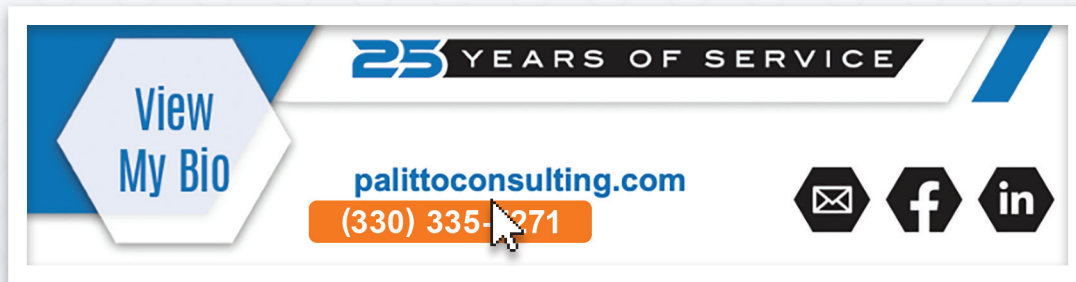### Enabling Click-to-Dial Universally

Product Summary

- Harness the power of OCR (Optical Character Recognition) technology to activate Click-to-Dial capabilities within any application, providing users with a smooth experience for dialing numbers from CRMs, websites, documents, and email signatures.
- Enables Click-to-Dial across remote desktop sessions such as RDP and Citrix.
- Hover the mouse over a phone number and the PCS Universal Dialer automatically pops the formatted number to give the user the option of clicking to place a call.

Hover over phone number

Click to dial

Product Requirements

- Works with MiVoice Business, MiVoice Connect 14.2 and above.
- Contact Center not required.
- System Tray app running on Windows 10 or greater.

Revised: April 23, 2024

![MAXIMIZING Mitel logo]

Contact PCS today to begin building your solution
330.335.7271 or sales@palittoconsulting.com